



## Quality Policy

SeraCare Life Sciences, as a developer and manufacturer of Quality Control products and diagnostic components, biological products and services for diagnostic, therapeutic, drug discovery, and research organizations, commits to meet or exceed our customers' needs and expectations, maintain an effective Quality Management System, and meet regulatory requirements with regard to the products and services we provide.

### **We will strive to ensure our customers' continued satisfaction by:**

- Optimizing our internal resources, both human and technological.
- Building equal partnerships with our suppliers.
- Encouraging employee empowerment and development.
- Fostering an environment of continuous improvement and innovation.